



ECOLUX INTERIORS

Flexible Stone Panels — Care & Maintenance Guide

Ecolux Interiors | Osborne Park, WA

Thank you for choosing Ecolux flexible stone panels. With correct care, your panels will retain their natural texture and finish for many years. Please read this guide in full and keep it for your records. **Following these guidelines is a condition of your product warranty.**

Routine Cleaning

- **Dust regularly** with a soft, dry microfibre cloth or a soft-bristle brush.
- For general cleaning, wipe with a **damp (not wet) cloth** using warm water and a **pH-neutral detergent** (e.g. diluted dishwashing liquid).
- Wipe dry with a clean cloth after cleaning. Do not allow water to pool on or run behind panels.
- Clean spills and splashes **immediately** — blot, don't rub.

What to Avoid

- **No harsh chemicals:** bleach, ammonia, solvents, acetone, acidic or alkaline cleaners (including vinegar and citrus-based products).
- **No abrasives:** scouring pads, steel wool, abrasive creams or powders.
- **No pressure washers or steam cleaners** on interior installations.
- **No excessive water** — flexible stone is water-resistant when sealed, not waterproof.
- Avoid dragging furniture or sharp objects across panel faces.
- Do not fix heavy items (shelves, TVs, mirrors) directly through panels without appropriate wall anchoring behind the panel. Consult Ecolux or your installer first.

Sealing Requirements

Application	Sealing
Interior feature walls (dry areas)	Optional, recommended for high-touch areas
Kitchens & splashback-adjacent zones	Required — water-based penetrating sealer
Bathrooms, laundries & wet areas	Required — sealed on all faces and edges, with silicone to all joints, junctions and penetrations
Exterior / outdoor installations	Required — exterior-grade penetrating sealer

- Use a **water-based, breathable penetrating sealer** suitable for natural stone finishes. Test on an offcut or inconspicuous area first.
- **Reapply sealer every 2–3 years** (annually in high-exposure exterior or wet areas), or when water no longer beads on the surface.
- Unsealed panels in wet or exterior applications are **not covered under warranty**.

Heat & Fire

- Flexible stone tolerates normal ambient heat, including behind heaters and near fireplaces, but must not be exposed to **direct flame or continuous radiant heat above the manufacturer's rated tolerance**.
- Maintain clearances from open fireplaces, gas burners and cooktops in accordance with Australian building requirements and appliance manufacturer instructions.

Outdoor Installations

- Inspect panels, joints and silicone seals **annually** — ideally before winter.
- Re-silicone any cracked or lifting joints promptly to prevent moisture ingress behind panels.
- Panels are UV-stable, but colour may mellow gradually over years of full sun exposure, as with natural stone.
- Exterior panels may be gently hosed down (low pressure only) and cleaned with pH-neutral detergent.

Stains & Marks

- **General marks:** warm water + pH-neutral detergent, soft cloth.
- **Grease (kitchens):** clean promptly with diluted pH-neutral degreaser; do not let grease sit.
- **Scuffs:** light rub with a damp melamine sponge on an inconspicuous test spot first.
- **Stubborn stains:** contact Ecolux before attempting any solvent or specialty cleaner — the wrong product can permanently mark the surface and void your warranty.

Repairs

- Minor chips or damage can often be patched using matching panel offcuts and colour-matched filler. Retain offcuts from your installation for this purpose.
- For visible-area repairs or replacement panels, contact Ecolux — we hold batch records to match your original supply where possible.

Warranty Conditions — Summary

Your warranty does **not** cover damage resulting from:

- Use of prohibited cleaning products or methods listed above
 - Failure to seal panels in wet, splash or exterior areas
 - Water ingress due to unmaintained silicone joints
 - Impact damage, misuse or unauthorised modification
 - Installation not performed in accordance with Ecolux installation guidelines
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