

CARE & MAINTENANCE GUIDE

Acoustic Slat Wall Panels

Applies to: Acoustic Slat Wall Panels (2800 × 600 × 21 mm) — timber-veneer slats on acoustic PET felt backing

About Your Panels

Your Ecolux acoustic panels combine natural timber-veneer slats with a recycled PET felt backing that absorbs sound and softens room acoustics. The two materials need slightly different care: the timber slats are wiped clean like fine furniture, while the felt between the slats is cleaned dry — never wet. No polishing, oiling or sealing is required. Following this guide keeps your panels looking and performing at their best and protects your warranty.

Routine Cleaning

- **Dust regularly** with a vacuum cleaner fitted with a soft brush attachment, running along the slats. This is the best all-in-one method — it cleans the timber faces and lifts dust from the felt channels between slats in one pass.
- **Timber slat faces:** wipe marks with a soft cloth very lightly dampened with warm water, then dry immediately. For stubborn marks, use a small amount of mild pH-neutral detergent in warm water, wipe clean, then dry.
- **Felt backing (between slats):** dry methods only — vacuum brush, soft dry brush, or a lint roller pressed gently into the channel. Never wet the felt.
- **Always wipe along the slats**, never across them, using light pressure.

Maintenance Schedule

Task	Frequency	Method
Dusting	Weekly	Vacuum with soft brush attachment along the slats — covers both timber and felt.
Timber wipe-down	Monthly	Lightly water-dampened soft cloth on slat faces only; dry immediately.
Felt refresh	Every 3 months	Lint roller or dry brush along the felt channels to lift embedded dust.
Deep clean	Every 6 months	Mild pH-neutral detergent solution on timber faces only; rinse-wipe and dry.
Inspection	Every 6 months	Check fixings and edges are secure; check felt for lifting at panel edges.

What to Avoid

- ✗ **Never wet the felt** — water, sprays and steam will stain PET felt, leave watermarks and can affect adhesion of the slats. All felt cleaning is dry cleaning.
- ✗ **No spray cleaners applied directly to the panel** — overspray reaches the felt. If a cleaning solution is needed on the timber, apply it to the cloth, never the wall.
- ✗ **No abrasives** — scouring pads, steel wool or magic erasers will scratch the timber veneer and fuzz the felt.
- ✗ **No harsh chemicals** — bleach, ammonia, acetone, solvents, furniture polish, wax or oil-based products can stain the veneer and damage the felt.
- ✗ **No steam cleaners** — heat and moisture damage both the veneer and the felt backing.
- ✗ **No direct heat** — keep panels at least 300 mm clear of heaters and open flames.

Preventing Damage

- **Sunlight:** timber veneer is a natural material and will gradually mellow in tone with UV exposure. In rooms with strong direct sun, use blinds or window tinting to keep colour change slow and even — and avoid leaving objects fixed against the panel that would shade one area.
- **Humidity:** suited to normal living areas. Not recommended for wet areas, steamy bathrooms or unenclosed outdoor spaces — sustained humidity can affect both veneer and felt.
- **Impact:** the felt channels are the most vulnerable point. Keep chair backs, door handles and furniture from striking the panel face; fit door stops where doors open onto panelled walls.
- **Mounting:** TVs, shelves and artwork must be fixed through the panel into wall framing — the slats and felt cannot carry loads on their own. Ask our team for mounting guidance before drilling.

Minor Repairs

- **Light scratches on timber:** a colour-matched furniture touch-up marker or soft wax crayon, applied sparingly along the grain, will disguise most marks. Test in a low-visibility area first.
- **Marks on felt:** gentle dry brushing or careful use of a lint roller will lift most surface marks. Persistent stains on felt generally cannot be removed with liquids — contact us before attempting anything further.
- **Damaged panel:** individual panels can usually be swapped without disturbing the full wall. Contact Ecolux Interiors with your order details and a photo of the damage.

Need Help?

For replacement panels, matching trims, adhesives or advice, contact Ecolux Interiors — Osborne Park, WA. Please have your order number or invoice on hand. Failure to follow this care guide may affect warranty coverage.